

URGENT CARE ACCESS

News from the Urgent Care Association of America



The Next Step in Urgent Care Management

UCAOA has just launched its newest learning program, the Urgent Care Management Certificate (UCMC)! The UCMC program centers on **proficiency in the management core competencies of urgent care.**

Earning the UCMC certificate is simple! Visit the [UCMC site](#) for more information about this valuable program.

Attending the
National Urgent

Care Convention in Chicago? Join us on Wednesday, May 11th for a short presentation about the UCMC program, followed by a Q&A session.



Vote!

We are pleased to announce UCAOA's **2011 Board of Directors Candidates**. There are five Director positions up for election.

[Click here](#) to see a **list of the candidates and a webinar** detailing their background and experience. We look forward to collecting your vote on Thursday, May 12 at the Spring Convention Member's Meeting!

Unable to attend the National Urgent Care Convention? Submit [this form](#) by May 6th to **designate a proxy** for the election.

April Issue

[UCMC](#)

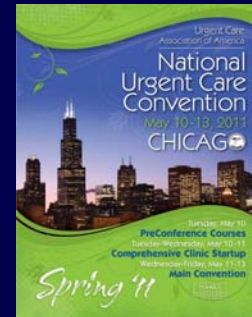
[Board Candidates](#)

[Lean Thinking in Urgent Care](#)

[Clinical Consult](#)

[International News](#)

**2011 National Urgent Care
Convention
May 10-13, Chicago**



**Regular Tuition Expires
TODAY (April 15)!**

Register [Online](#)

or

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Lean Thinking in Urgent Care: Patients' Perspective of Value

In his [latest article](#), Alan Ayers, UCAOA's Practice Management Content Advisor, provides an introduction to "Lean Thinking", a concept that has revolutionized manufacturing by focusing on activities that create value while eliminating waste.



Key takeaways: learn how "value" and "waste" are defined in urgent care, and gain ideas for improving your center's productivity, profitability, and patient satisfaction.

Clinical Consult: Umbilical Hernia

[This month's feature](#) from Dr. Phillip Disraeli, UCAOA's Director of Clinical Programs, examines the case of a 55 y.o. male presenting with progressive abdominal pain - then takes a close look at Umbilical Hernias.



Gain valuable pearls of wisdom on this commonly asymptomatic condition!

International Urgent Care News: Israel

According to a recent report from *The Jerusalem Post*, **the government has committed to help fund a dozen urgent medical care centers** to help minimize unnecessary visits to hospital emergency rooms. The Health Ministry will encourage the establishment of public and private urgent medical care clinics, open 24/7, as these facilities have "greatly reduced the pressure on hospitals."

Read the full article [here](#).



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