

Urgent Care Association of America



Noel Clinton

Noel Clinton is the Network Manager for the Emergency and Trauma Services Department for Bassett Healthcare. Bassett Healthcare and affiliates is a system of physicians, providers, and hospital community health centers in eight counties, covering 5,000 square miles. The Mary Imogene Bassett Hospital (Bassett Healthcare), the foundation for this network, is a 180-bed, acute care inpatient teaching facility in Cooperstown, New York. The network provides primary, preventive, and outpatient care at twenty-eight health centers and operates thirteen school-based health centers. All Bassett affiliates provide around-the-clock emergency care; Herkimer and Oneonta also provide Urgent Care services. Noel is responsible for the urgent care locations, as well as the operations and financial performance of each affiliate emergency room department.

Noel's entire professional healthcare career has been within the Bassett system. She has grown to be an effective leader, follower, mentor, and coach. She is most notably known for her ability to use data and influence changes that positively impact the relationship with the patient. Providing cost-effective, high-quality, and relationship-based care are components of Noel's mission statement. Noel has successfully opened two urgent care locations for Bassett within the last five years. Bassett's senior administrators have acknowledged her ability to strategically and successfully operate all aspects of urgent care operations.

Noel has served her community as a past member on the Board of Directors for United Way, Cooperstown Youth Baseball, and as a Hospice volunteer. Noel is a current member of her local Toastmaster's chapter and has completed Leadership Otsego.

Noel's greatest accomplishment in 2009 was winning the Susquehanna Bass Association's largest bass contest in July. The other sixty-four anglers (only one other female) were amazed with her catch of the 4.66-pound bass. She applies Cooperstown Baseball Hall of Fame member Yogi Berra's famous line to both her fishing and her work: "You've got to be very careful if you don't know where you're going, because you might not get there."

Contact Information:

Noel Clinton
Mary Imogene Bassett Healthcare
607- 547-3456
Noel.clinton@bassett.org