

Urgent Care Association of America



Jimmy Hoppers, MD
Co-Founder, Physicians Quality Care

Jimmy Hoppers, MD, is co-founder, along with his wife Melanie, and CEO of Physicians Quality Care in Jackson, Tennessee, which operates Physicians Quality Care Urgent Care, Boomers Executive Fitness, and Physicians Quality Care OCCMed. Hoppers was in private group practice until 1997 before joining his wife Melanie in urgent care. Physicians Quality Care opened in 2008.

From its inception, the goal of Physicians Quality Care has been to provide excellent medical care within a framework of world-class customer service. The 10,000 square-foot building features a waiting room with fireplace and 27-foot ceiling, full-sized nautically-themed playroom including a motorized submarine ride, 50-magazine patient library, and a 24-seat stadium-rise movie theatre, in addition to Boomers, a 4,000 square-foot medical fitness center. A patient concierge welcomes each guest, assists in registration, and attends to any non-medical needs and requests. The concierge also doubles as host/hostess and coordinates the complimentary refreshment bar which includes coffee, cappuccino, hot chocolate, spiced tea, cold slushes, and a variety of snacks. "We treat you like family," is more than a slogan; it's the way Physicians Quality Care does business.

In a highly competitive market with over 380 physicians and nine no-appointment clinics, unwavering commitment to world-class service - treating people as honored guests, not just patients - made Physicians Quality Care the acknowledged leader in less than two years.

Hoppers earned his Bachelor's of Science and Doctor of Medicine from the University of Tennessee and served his internship and residency at LeBonheur Children's Medical Center and St. Jude Hospital in Memphis. He is married, has five children, and is an avid instrument pilot, scuba diver, and fiction writer.

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