

January Newsletter

January 14, 2010



Headlines - Lots going on for 2010 already!

- **Upcoming Webinar: How to Motivate Urgent Care Staff to Deliver Exceptional Service**
- **Welcome Platinum Partners: The Joint Commission and Levaquin**
- **Clinical Consult: Radiation Exposure**
- **Top 10 Article: Financial Controls**
- **New Certified Urgent Cares Designated**
- **New Member Benefit: Digital Office e-Newsletter**
- **Free Stuff: Speak Up Coloring Book from The Joint Commission**

Upcoming Webinar: How to Motivate Urgent Care Staff to Deliver Exceptional Service

Next Thursday, June 21st, our Practice Management Webinar Series continues with Marty Martin (who you may have seen teaching at our 2009 Convention). Sign up for just this webinar, or the full series (includes archived copies) [here](#).

Welcome Platinum Partners

UCAOA would like to recognize one new Platinum Partner - [Levaquin](#), and a renewing Platinum Partner - [The Joint Commission](#). Both of these organizations have contributed to the ongoing ability of UCAOA to meet its mission and vision for the field of urgent care,

The 2010 National Urgent Care Convention brochure is about to be mailed!

Attendance is already breaking early records, so make plans now to register and join all of your urgent care colleagues in Orlando May 25-28!

and we appreciate their support as we go into 2010.

[Meet all of our Corporate Support Partners here.](#)

Clinical Consult

This month's feature from Dr. Phillip Disraeli, UCAOA's Director of Clinical Programs for urgent care clinicians covers "[Radiation Exposure from CT Scans](#)".

This Month's Top 10 Article: [Financial Controls](#)

Alan Ayers, UCAOA's Practice Management Content Advisor, provides recommendations on developing financial controls to protect your urgent care center.

There will also be an in-depth session on this topic at the 2010 National Convention - brochure coming very soon!

Newest Certified Urgent Care Centers

Announcing the newest urgent care centers to receive the Certified Urgent Care Designation!

Seventy new centers in 12 states have just been designated as Certified Urgent Cares. The designation was created to help distinguish "true" urgent care centers - based on criteria for staffing, services provided and availability of care.

[See the entire list of certified centers and learn more.](#)

New Benefit: Digital Office eNewsletter

UCAOA has connected with the Health Information Management Systems Society (HIMSS) to make their Digital Office e-Newsletter available to you.

The monthly e-Newsletter will connect you with the latest information in the world of electronic medical records. You can subscribe for free to have it delivered to your inbox on the 3rd Tuesday of each month. [Review the December 2009 issue and sign up here.](#)

Free Stuff! In-office Infection Control Coloring Book

The Joint Commission is providing a 2-page booklet as part of their Speak Up campaign, to help children learn how to prevent infections. The coloring books are available for free download on their website [here](#) and come in English and Spanish.